

APPENDIX E. TRANSIT PROGRAMS LIST

MaineCare Non-Emergency Transportation (NET)

NET is administered through the Maine Department of Health and Human Services and works with designated transportation brokers who arrange rides to and from appointments covered by the MaineCare health insurance program for individuals who are eligible based on household composition and income. Transportation options include direct reimbursement to the recipient or family member or friend of the recipient; provision of a transit pass; or arranging a ride with a volunteer driver, local agency, or taxi.

Regional Transportation Program (RTP) Social Service Transportation

Transportation for access to social service appointments and needs is coordinated through Maine's RTPs. Examples of these include trips related to daycare or childcare, older adult transportation, skills training and workforce development, and Maine Veterans Services. Trips covered through these services are typically provided by volunteer driver programs, and use a mileage-based reimbursement for drivers to transport recipients to and from appointments.

GO MAINE Ridesharing/Trip Planning Connections

A statewide ridesharing and trip planning program led by MaineDOT and the Maine Turnpike Authority, GO MAINE matches travelers with alternatives to single occupancy vehicles. Open to all travelers, it includes a point-based reward system as an incentive to participate. The program works with several organizations in Maine to provide transportation such as Commute With Enterprise, a private company that forms vanpools as appropriate for any employer or employee's situation. The program relaunched in April 2022 and, as of November 2023, has approximately 10,700 members, including many from large employers such as MaineHealth, the University of New England, and Jackson Laboratory.

Volunteer Driver Networks

Several volunteer driver networks exist in Maine. These are typically, but not exclusively, run by non-profit organizations and are often associated with senior centers. Specific parameters and requirements for participation in these programs vary widely. Despite strong demand for their services, many volunteer networks have struggled to attract and retain drivers, due in part to the COVID-19 pandemic. Maine has a total of 38 transportation programs with volunteers providing the transportation, whether fee-based or not and whether providing reimbursement or not.

The Independent Transportation Network of America (ITNAmerica) is a national private non-profit transportation network serving older adults and people with mobility challenges. ITNAmerica's affiliate in Maine, ITNPortland, serves the Portland region and ITNAmerica's rural transportation program, ITNCountry, includes twelve rural regions across the country, including in Hancock County, Kennebunk, and Millinocket.

Moving Maine Network (MMN)

MMN is a transportation equity-focused advocacy and collaborative group guided by a steering committee which covers multiple sectors, including housing, transportation, youth, disability, health and human services, and regional planning. The Network seeks to facilitate better transportation access by advancing cross-sector collaboration, informing policy changes, and spurring mobility innovation.